



OWNDAYS

How To Do A Hard Restart On Surface



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Step One: Press and hold the volume-up button and the power button at the same time until the screen turns off (about 15 seconds), then release both.

The screen may flash the Surface logo, but continue holding the buttons down for at least 15 seconds.

Step Two: After you release the buttons, wait 10 seconds.

Step Three: Press and release the power button to turn your Surface back on. You should see the Surface logo.

