

Troubleshooting GUIDELINE



OWNDAYS

How To Fix A WIFI Router No Network

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OVERVIEW

01 Guide

02 Photo Guide

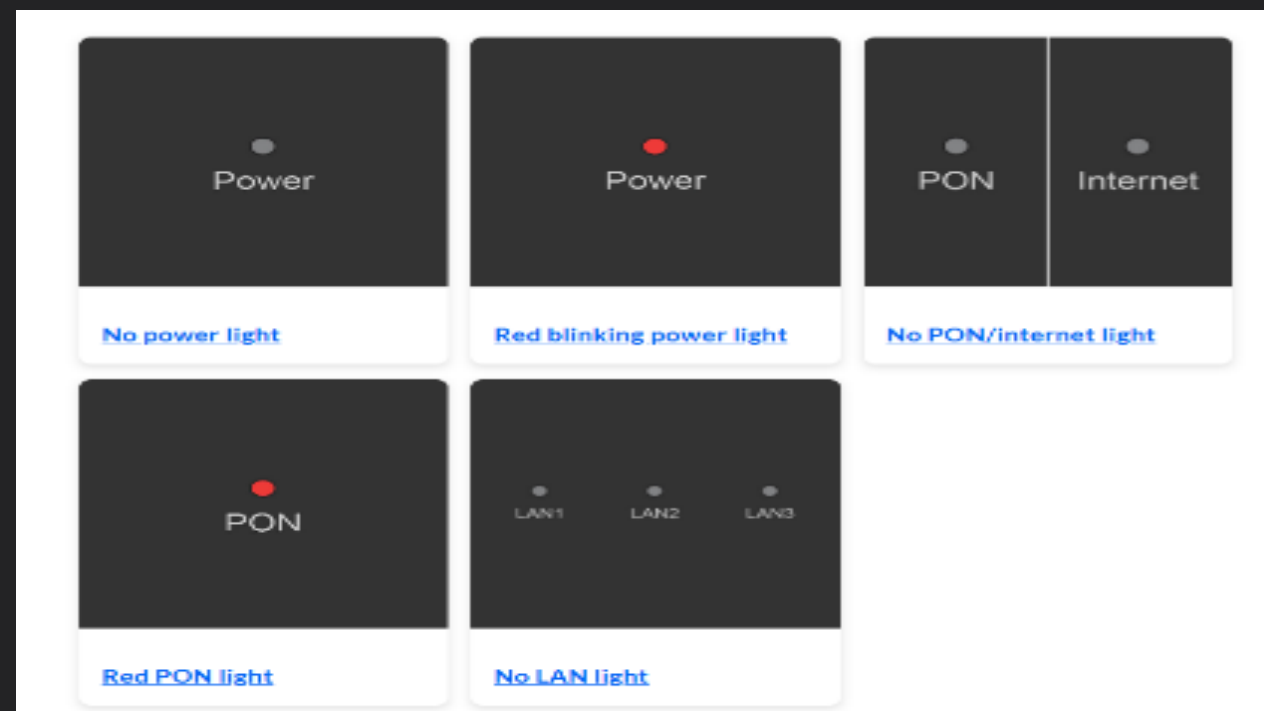
Guide

01

Step By Step

Step One: Check If the Router Light Is White or Red

Step Two: Optical Network Router (ONR) Got This Three Light Turn On (Power, PON, LAN1)



Step Three: Unplug the power cable from both router and modem and wait 1min – 3min, then power on back

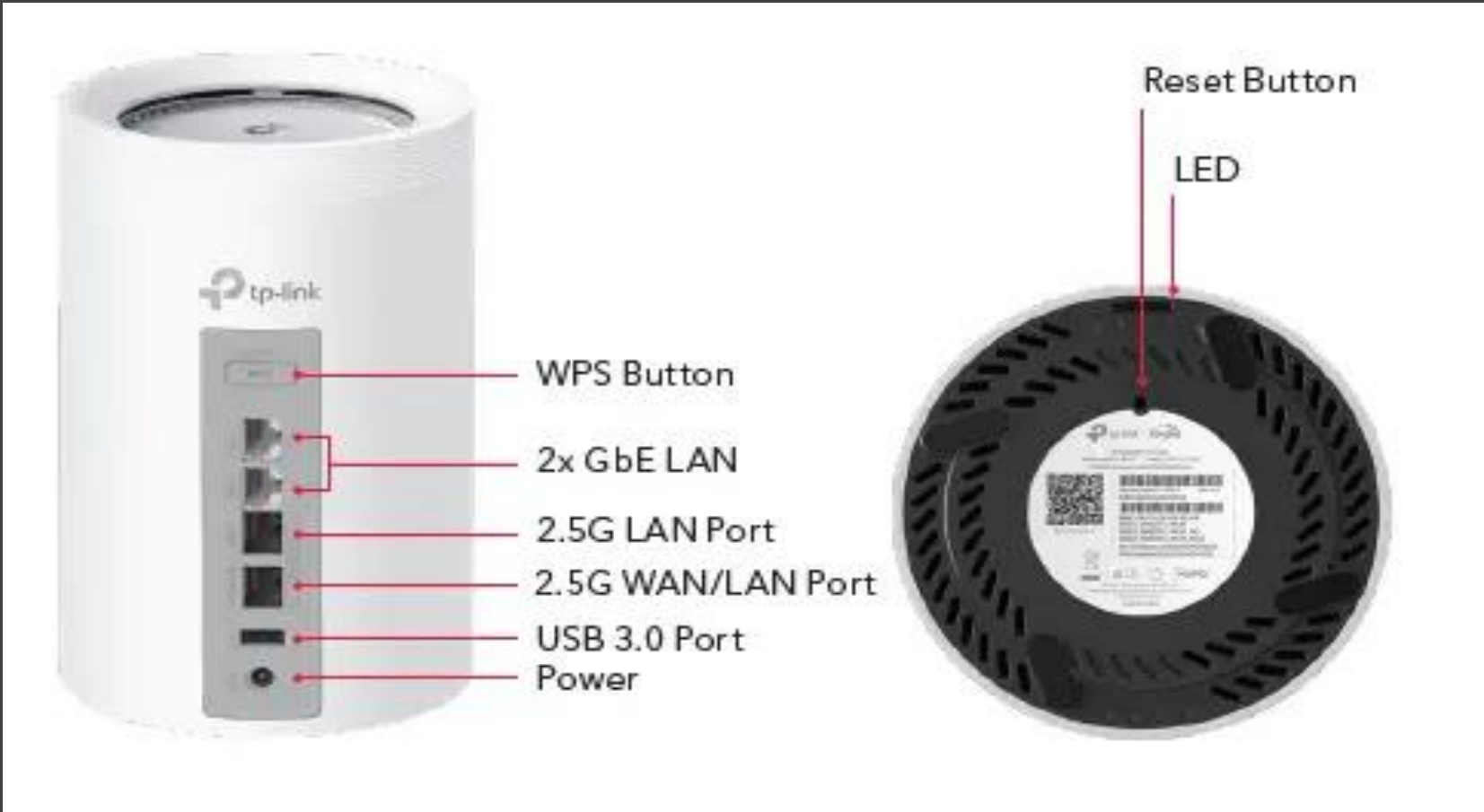
Step Four: Run Speed Test URL: <https://www.speedtest.net/>

Step Five: If you really cannot, please press the reset button at the back of the router(**Please let IT know before doing so (Marcus or Victor)**)

Photo Guide 02



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USB Port

Lan Port

Reset

Internet Port

WPS

Power

LED